



DATASHEET

Onboard Services Simplified

Elevate your catering management to new heights

Simplify the complexities of catering management for better planning and automation of operations

Manage and have complete control of your onboard services and catering operations, giving you total peace of mind

Deliver the security, compliance, and reliability to meet your catering demands

Scale to your specific needs, regardless of your airline size, with modular application configurations

Promote better collaboration with your entire supply chain, caterers, and operations



PAXIA CLOUD

Designed for the World You Work In

Paxia Cloud is an integrated airline catering management platform that optimizes your entire catering operation, connecting your suppliers, caterers, and operations with a single source of truth. Flexible and scalable, Paxia Cloud is designed to meet your evolving needs, giving you complete control of your onboard services.

Paxia enables you to improve business operations, offer competitive services, and meet growing compliance requirements. You can manage every service that needs to be planned, designed, procured, and priced across your entire network in one integrated, centralized platform.

We give you a holistic view of your entire onboard services process—from your suppliers to the warehouse to the kitchen and on to the flight and from billing reconciliation to reporting and optimization. You can make more informed business decisions during your pre-flight, day-of-operations, and post-flight operations, and modernize how you design, deliver, monitor, and report on all the services you manage for every flight, every day.

With over 25 years of domain experience, we know airline catering. Moreover, over 50% of the world's leading airlines trust Paxia to manage their catering operations. Shouldn't you?



FEATURES

The Flexible Catering Management Platform

Paxia empowers you to manage and control your onboard services while simplifying the complexities of catering management. Get an integrated, end-to-end platform with modular applications that can easily tackle any of your catering management operational needs. Paxia Cloud supports all sizes of airlines and catering-related roles with tailored configurations based on your particular requirements.

BENEFITS

Manage all onboard services delivery through an intuitive web portal and dashboards to improve your overall catering planning, expense budgeting, and forecasting

Get an integrated role-based view of all the data sourced, stored, processed, or accessed—minimizing data redundancy, disparity, and errors

Efficiently load balance to save on fuel costs

Process, validate, and issue payment on your catering invoices while reducing errors and billing discrepancies

Streamline inventory control by utilizing Just-in-Time (JIT) MRP and DRP principles to ensure timely availability

Optimize inventory level, aligning items with demand to enhance resource utilization efficiency

Reduce unnecessary expenses and minimize food waste through accurate forecasting and planning, contributing to cost savings

Improve operational efficiency by streamlining processes and optimizing resource allocation by leveraging data-driven decision making



Modular Applications

Create your catering management solution to meet your needs and requirements through seven customizable application configurations—Specifications, Schedules, Galleys, Orders, Invoices, Assets, and Insights



Powerful Planning Dashboards & BI

Get the data insights you need to make informed decisions on network inventory levels, optimized loadings, and enhanced forecasting

Optimize resource allocation, reduce waste, and intercept disruptions in inflight services



Robust Operations Dashboards & BI

View live insights into inflight operations with real-time monitoring

Pinpoint operational inefficiencies such as excess part quantities per passenger and items with the biggest cumulative impact on fuel burn



Intuitive Portal

Enhance communications and manage all of your onboard service delivery

Access your galley load plans and catering checklists for all stations

Seamlessly access dynamic label data listing flight number, departure time, stowage position, galley, and packing contents via APIs



Data Lake with Advanced Analytics and Machine Learning

Perform What-If Analysis

Identify new trends and cost-saving strategies

Utilize predictive models to anticipate inventory demand and reduce food wastage



Security and Compliance

Utilize a single sign-on (SSO) to enhance user convenience by simplifying access to our applications with a single login

Strengthen your GDPR compliance through centralized user authentication and better control over personal data access and security

APPLICATIONS

Custom Mix-and-Match Configurations

PaxiaSpecifications

Keep track of the specifications for goods or services required by the inflight services operation to reduce manual operation tasks and costs

PaxiaSchedules

Assign specific catering services, such as catering meals and provisions to individual flights, based on the business rules of the airline to optimize flight schedules

PaxiaGalleys

Effortlessly design and plan flight meals and services while reducing wastage, properly stocking flights, and eradicating load-balancing issues

PaxiaOrders

Manage the entire life cycle of an airline service order and generate meal orders for operating flights through a centralized, rules-based meal ordering system

PaxiaInvoices

Automatically validate every line item, price, and quantity in orders and generate invoices for all orders that are in completed status

PaxiaAssets

Utilize an enterprise airline inventory MRP/DRP system with Cost-Smart-Distribution optimizing pallet space, available caterer storage, container size, and shipping frequency

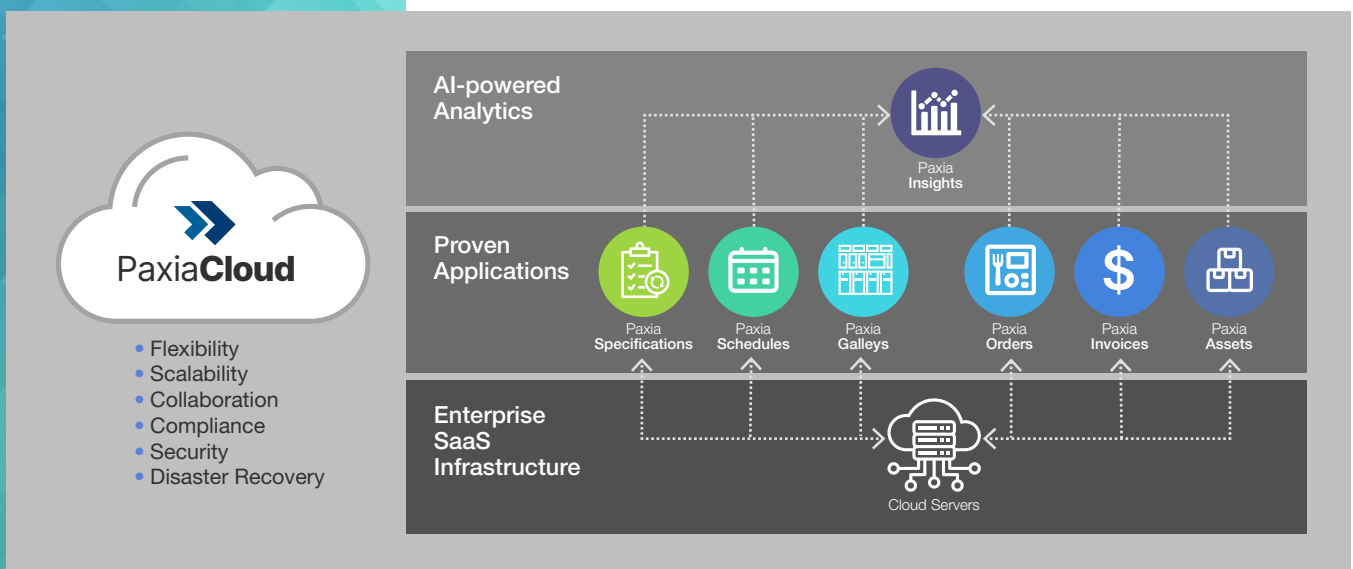
PaxiaInsights

Improve your operational efficiency through access to data-driven decision-making that streamlines processes, maximizes resource allocation, reduces waste, and lowers operating costs



Paxia Catering Management Platform

Next-generation, integrated, end-to-end solution



Elevate Your Catering Management Game

We integrate with the most popular catering applications and airline systems through several out-of-the-box APIs (e.g., RESTful and JSON) and data feeds (e.g., XML and CSV). This enables seamless integration with specification, catering plan, and ordering data.

We also offer our own Paxia APIs that tightly integrate with airline and caterer systems, such as:

- Weight and Balance API connecting Paxia Galleys with the airline's departure control
- Label API connecting Paxia Galleys with caterer's kitchen operations
- Orders API connecting Paxia Orders with the airline's reservation system
- Invoice API connecting Paxia Invoices to the caterer/supplier systems

Caterer Systems

Paxia Cloud integrates with any catering system to enable the download of the following types of data into their system:

- Specifications
- Flight Service Schedule
- Meal Order API export
- Spec status changes download
- Loadscale download
- Invoice validation reports
- Invoice API export
- Bill of Materials (Forecasting)
- Remittance file
- Price request

Caterers can upload the following types of information into Paxia:

- Pricing proposals
- Excel pricing upload
- Invoice feed for validation
- Spec upload

Airline Systems

Paxia Cloud seamlessly integrates with airline systems, caterer systems, and third-party apps as well as bespoke in-house apps through an integration layer to exchange information such as:

- Specifications
- IATA SSIM files
- Catering schedule
- PAX counts and SPML data
- Crew counts
- IATA ASM, SSM messages
- Confirm PAX counts
- Closeout counts
- Service order
- Payment invoice
- Remittance information
- Weight & Balance

“ The Paxia cloud-based catering management platform now automates more than 60% of our planning activities, including managing inflight meals, beverage services, and amenities. ”



Discover What You Can Do with Paxia

Find out how you can improve productivity, reduce operational costs, increase profitability, and remain competitive with Paxia Cloud.



Get in Touch

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